

Internet Service Circuit Order Form

After completing the form, save as a MS Word file and send the form as an e-mail attachment to telecom_solutions@dir.texas.gov
Please call 877-472-4848 option 4 for assistance

BEFORE Ordering Service please go to
<http://www.dir.texas.gov>

- 1) Click on the Telecom tab
- 2) Click on the TEX-AN contracts in the lower left side of the page to review the contracts and pricing

I accept the terms and conditions represented in one of the Customer Service Agreements sited above. Please note, we cannot place or process orders with any vendor unless this box is checked.

1) AGENCY INFORMATION

Agency Name **Panola County**
 Agency Code **H22**
 Division Name **N/A**
 Division Code **N/A** 000 is the default Division Code
 Order Submitted By **County Judge Lee Ann Jones**
 Phone Number **903 693 0392** ext
 E-mail **leeann.jones@co.panola.tx.us**
 Date of this Request: **10/12/2015** (mm/dd/yyyy)
 Requested Due Date: **11/1/2015** (mm/dd/yyyy)
 Expedite Request: YES NO *If yes, customer agrees to pay expedite charges*

- 2) **TYPE OF REQUEST** select one Install New Internet circuit and port Change- explain in Remarks (5) Disconnect(provide Circuit id and CKR below)
 Other - explain in Remarks (5) below

3) PROVIDER AND PRICING

Provider (select one) Qwest DIR-TEX-AN-CTSA-004 (12 month term) AT&T DIR-TEX-AN-NG-CTSA-005 (24 month term)
 TW Telecom DIR-TEX-AN-NG-CTSA-006 Level 3DIR-TEX-AN-NG-CTSA-007
 Time Warner Cable DIR-TEX-AN-NG-CTSA-008 PAETEC DIR-TEX-AN-NG-CTSA-009
 Verizon DIR-TEX-AN-NG-CTSA-010
 Pricing (select one) TEX-AN NG HB 2128

4) CIRCUIT INFORMATION

Framing Format: B8ZS / ESF (Extended Super-frame)
 Circuit Type T-1 Nxt1 (Bonded T1's) DS-3 OC-3 Ethernet
 1544Kbps 3, 4 5, or 6 Mbps 45 Mbps 155Mbps
 Circuit Speed: 100 (Please indicate the bandwidth required if less than 1 5M needed, bonding T1's or if utilizing Ethernet)
 Connection type: Copper (RJ-45, T-1's) Copper Ethernet (Cat-5e or 6) Multi-Mode Fiber Single Mode Fiber
 Ethernet VLAN Tag Control: Signal 802.1q None ARPA
 Billing type: Flat Tiered Burstable (please indicate bandwidth required)
 Protocol (Qwest only): HDLC MLPPP (NxT1)
 Upgrade Circuit Info: Circuit ID Present ISP Port Speed: New Port Speed
 Disconnect Circuit Info: Circuit ID Disconnect CKR:

- 5) **REMARKS:** provide any special requests and additional information
 THIS CUSTOMER CURRENTLY HAS AN ATT NXT CONNECTION. THEY ARE UPGRADING TO AN ETHERNET CONNECTION ATT MANAGED ROUTER. THEY WILL SUBMIT A DISCONNECT ONCE THE NEW CONNECTION IS UP AND RUNNING.

6) LOCATION INFORMATION - customer location, existing or new location

(VENDORS DO NOT EXTEND DEMARC ON INTERNET SERVICE ORDERS)

Name of Location Panola County Building Name or Number Courthouse
 Street Address 110 S Sycamore City Carthage State Zip 75633-
 Cross Street - street names of nearest intersection Sabine & Wellington
 Name of Primary On-Site Contact Sidney Burns Primary's Phone Number 903 693 0320 ext
 Primary's e-Mail Address sidney.burns@co.panola.tx.us Alternate's Name and Phone Jennifer Stacy 903-693-0320

IF this circuit is to terminate on a customer-owned facility such as a DS-3 or OC-3, please provide the following:

System (CLLI) -----
 Channel -----
 Circuit ID (if available) ----- DHEC 747310 801- 806

7) ORDER SPECIFIC INFORMATION

Customer provided Router Managed Router (Vendor to provide router)

Would you like to reuse existing IP's from another service? Select One If so, what is the current service circuit info? Yes

Routing Protocol: Static BGP

Is IPV6 IP addressing need: No If so, we will send you an IPV6 form

Customer VLAN Tagging needed (Qwest only): VLAN Alias Name

VLAN Tagging Yes, Tunneled services Yes, VLAN Tagging, VLAN tag Yes, Tunneled services

BGP Routing Yes No Do you have a private AS Yes No

Routing Type Cisco Non-Cisco

What routes you expect to receive from carrier Default Partial Partial with Default Full Routes with Default No Routes

IP Block(s) you will be announcing

ETHERNET CIRCUIT INFORMATION (QWEST only)

Ethernet Local Access Connect: iQ Internet port iQ Private Port iQ Enhanced port

Ethernet Local Access Qwest Leased, n-net, CO Meet Point Qwest Cross-connect Customer Provide Access

Circuit handoff Fast E 100Mb Copper Gig E Single Mode Fiber Gig E multi-mode fiber (50um or 62.5 um)